GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:402
ANSWERED ON:02.12.2004
LAUNCH OF E-TICKETS
Kamat Shri Gurudas

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government plans to launch e-tickets;

(b) if so, the details thereof;

(c) whether there is an apprehension of misusing the e-tickets; and

(d) if so, the details thereof and the corrective measures taken in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a): to (b) : Yes, Sir. A pilot project is proposed to be started on selected pairs of Shatabdi Express trains. It will enable the passengers to get their reservations booked through Internet and occupy their reserved seats on the basis of a computer-generated slip.

(c) to (d): The pilot project will be launched with adequate safeguards, to protect the interests of the railways and passengers, as under:

(i) Passenger will be required to carry an identity card.

(ii Computer reservation system software will have additional safeguard inbuilt.

(iii) Refund safeguards have also been stipulated in the scheme.

The results of the pilot project trials will be duly scrutinized and assessed before expanding the scheme.